## \*NEW\* Employee Assistance Program

Team LRE,

LRE has a NEW Employee Assistance Program (EAP) provider, FEI Behavioral Health/AllOne Health, to offer improved services and resources for you and your qualified dependents. They can assist in addressing a broad range of concerns and life issues to include Stress, Work Issues, Medical Advocacy and Life Coaching. Counselors are available via phone 24/7 and provide FREE and CONFIDENTIAL services. These services are available now. Services from our former EAP provider continue to be available through the end of the month.

- You can access FEI Behavior Health/AllOne Health three different ways
  - 1. The toll-free number (800-638-3327),
  - 2. New online member portal,
  - 3. Mobile app.

Employees are highly encouraged to establish an account and access the new EAP member portal/website to learn about the wealth of information and resources available. Here's how:

- 1. Please visit https://myassistanceprogram.com/fei/
- 2. At the top right of that page, click "Select Portal & App" to access the pull-down menu. Select "Member Portal & App."
- 3. You will be directed to the *Log In* page. At the top right, you will find a box that says "Create a new account with your company code." Click on the "Sign Up" button.
- 4. You will be directed to a new page where you can enter your company code: **USACEEAP.** Once you enter the code, you will be required to enter your email address and username.
- 5. A confirmation e-mail will be sent to your e-mail address with information to complete the registration process.
- 6. After creating an account, you will then log in each time by using your Username and Password.
- If you have trouble logging in, click on the orange "Login Help" button on the new member portal login page for assistance.

NOTE: A web account is not required for Federal employees to continue receiving immediate, 24/7 assistance by calling 800-638-3327 and identifying whether you're an USACE-LRD Employee.

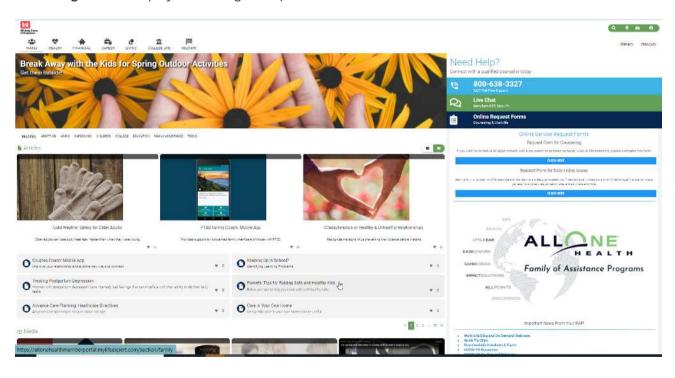
If you have any questions regarding the EAP program, please contact our Labor/Management-Employee Relations Specialist, Ms. Shannell Carroll-Douglass, at shannell.m.carroll-douglas@usace.army.mil.

## **My Benefits**

## Welcome to Your Employee Assistance Program

Your EAP is provided by your employer at no cost to you. This service is **completely confidential** and helps with both personal and work-related issues and includes:

- **Counseling** up to 6 sessions per issue is available in-person, telephonically or virtually. In-the-Moment support offered 24/7/365.
- Life Coaching to help you and your household members meet your personal and professional goals.
- Resource & Referral information
- Legal and financial consultation that includes a free 30-minute consultation per issue with an Attorney or Financial Planner and a 25% discount on legal services, if more time is required.
- **Medical Advocacy** to help you interpret medical information related to claims, coverage, and medical diagnosis.
- **Personal Assistant** to help with the everyday tasks on your "to-do" list.
- Child and Elder Care Resources
- Your Member Portal is personalized for you with chat access. Includes access to: current health news, online assessment tools, child/elder/pet care self-searches, personal and professional development, training, and a library of articles on almost any work/life topic.



Who is Eligible - All employees and eligible dependents